

Indicator 5: Promptness of Submitting Final Medical Reports - 3rd Quarter 2004

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER NAME</u>	<u>Medicals due</u>	<u>Overdue Medical</u>	<u>percent prompt</u>	<u>YTD percent</u>	<u>3_yr percent</u>
24872	CONNECTICUT INDEMNITY CO THE	1	0	100.0%	62.5%	58.4%
SI	CITY OF MILWAUKEE	35	3	91.4%	88.4%	84.9%
10677	CINCINNATI INSURANCE CO THE	25	3	88.0%	72.0%	70.4%
15261	SOCIETY INSURANCE A MUTUAL CO	78	10	87.2%	85.7%	86.6%
15350	WEST BEND MUTUAL INS CO	151	21	86.1%	87.4%	85.9%
15091	RURAL MUTUAL INS CO	27	4	85.2%	83.9%	85.4%
21407	EMCASCO INSURANCE CO	38	6	84.2%	84.5%	83.9%
40827	VIRGINIA SURETY CO INC	19	3	84.2%	83.3%	74.8%
24449	REGENT INSURANCE CO	49	9	81.6%	87.1%	79.6%
26069	WAUSAU BUSINESS INS CO	20	4	80.0%	74.2%	67.9%
29157	UNITED WISCONSIN	46	11	76.1%	76.2%	77.6%
21458	EMPLOYERS INSURANCE OF WAUSA	124	34	72.6%	77.6%	71.9%
23043	LIBERTY MUTUAL INS CO	40	11	72.5%	63.2%	61.3%
25674	TRAVELERS PROPERTY CAS CO OF A	83	24	71.1%	72.1%	66.8%
SI	DEPT OF ADMINISTRATION	31	9	71.0%	62.7%	51.4%
24988	SENTRY INSURANCE A MUTUAL CO	169	51	69.8%	75.1%	70.2%
26042	WAUSAU UNDERWRITERS INS CO	32	10	68.8%	73.6%	63.2%
23817	ILLINOIS NATIONAL INS CO	37	12	67.6%	63.8%	58.1%
19445	NATIONAL UNION FIRE INS CO OF P	18	6	66.7%	62.5%	52.6%
23035	LIBERTY MUTUAL FIRE INS CO	101	36	64.4%	66.5%	60.8%
35386	FIDELITY & GUARANTY INS CO	25	10	60.0%	54.7%	45.4%
14184	ACUITY INSURANCE CO	96	39	59.4%	58.9%	57.5%
16535	ZURICH AMERICAN INSURANCE COM	127	52	59.1%	67.9%	62.3%
SI	GENERAL MOTORS CORPORATION	12	5	58.3%	60.0%	63.2%
24147	OLD REPUBLIC INS CO	62	26	58.1%	56.5%	62.2%
20494	TRANSPORTATION INSURANCE CO	56	25	55.4%	53.5%	65.9%
22748	PACIFIC EMPLOYERS INS CO	15	7	53.3%	53.8%	56.0%
22977	LUMBERMENS MUTUAL CAS CO	7	4	42.9%	28.6%	30.4%
18910	AMERICAN PROTECTION INS CO	3	2	33.3%	35.0%	40.4%
30562	AMERICAN MANUFACTURERS MUT	0	0	0.0%	75.0%	37.2%
Totals for Group:		1,527	437	71.4%	72.3%	68.6%

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Medium Size Insurers (85 -399 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>Medicals due</u>	<u>Overdue Medical</u>	<u>percent prompt</u>	<u>YTD percent</u>	<u>3_yr percent</u>
SI	BRUNSWICK CORPORATION	7	0	100.0%	100.0%	90.9%
42480	VENTURE INS CO	6	0	100.0%	100.0%	97.2%
SI	BRIGGS & STRATTON CORP	5	0	100.0%	100.0%	98.8%
22918	AMERICAN MOTORISTS	3	0	100.0%	100.0%	40.9%
25879	FIDELITY & GUARANTY INS UNDERWR	2	0	100.0%	100.0%	41.4%
10239	SECURA SUPREME	2	0	100.0%	100.0%	69.0%
42650	ONEBEACON MIDWEST INS CO	1	0	100.0%	100.0%	75.0%
13021	UNITED FIRE & CASUALTY CO	1	0	100.0%	100.0%	60.6%
SI	SCHNEIDER NATIONAL CARRIERS I	17	1	94.1%	95.1%	83.3%
13935	FEDERATED MUTUAL INS CO	9	1	88.9%	91.9%	85.2%
SI	DAIMLERCHRYSLER CORPORATION	3	0	100.0%	89.5%	83.3%
24902	SECURITY INSURANCE CO OF HARTF	2	0	100.0%	86.7%	72.4%
18988	AUTO OWNERS INS CO	15	3	80.0%	85.3%	91.9%
14303	INTEGRITY MUTUAL INS CO	18	2	88.9%	85.1%	85.2%
22659	INDIANA INSURANCE CO	4	0	100.0%	84.6%	81.0%
10472	CAPITOL INDEMNITY CORP	5	1	80.0%	83.3%	84.9%
24830	CITIES & VILLAGES MUTUAL INS CO	3	0	100.0%	83.3%	73.6%
21415	EMPLOYERS MUTUAL CASUALTY C	24	6	75.0%	81.1%	84.2%
24414	GENERAL CAS CO OF WI	20	4	80.0%	80.3%	82.9%
25402	AMCOMP ASSURANCE CORP	16	3	81.3%	80.3%	79.5%
SI	MILWAUKEE BOARD OF SCHOOL DI	21	5	76.2%	80.0%	75.5%
20443	CONTINENTAL CASUALTY CO	7	1	85.7%	80.0%	50.0%
14591	MILWAUKEE MUTUAL INS CO	5	1	80.0%	80.0%	59.2%
15393	WISCONSIN AMERICAN MUTUAL INS	2	0	100.0%	80.0%	69.8%
26980	ROYAL INSURANCE CO OF AMERICA	1	0	100.0%	80.0%	55.3%
25976	UTICA MUTUAL INS CO	1	0	100.0%	80.0%	70.6%
19275	AMERICAN FAMILY MUTUAL INS CO	18	4	77.8%	79.6%	85.8%
22543	SECURA INSURANCE A MUTUAL CO	27	8	70.4%	79.5%	76.1%
31003	TRI STATE INS CO OF MN	25	5	80.0%	79.3%	74.8%
24791	ST PAUL MERCURY INS CO	3	1	66.7%	78.6%	65.9%
22322	GREENWICH INSURANCE CO	17	4	76.5%	78.0%	78.6%
25682	TRAVELERS INDEMNITY CO OF CT T	6	2	66.7%	77.8%	66.7%
41181	UNIVERSAL UNDERWRITERS INS CO	2	0	100.0%	76.9%	60.7%
24589	AMERICAN & FOREIGN INS CO	7	2	71.4%	74.4%	71.7%
19259	SELECTIVE INS CO OF SOUTH CAROL	3	2	33.3%	73.7%	70.3%
42404	LIBERTY INSURANCE CORP	32	7	78.1%	72.1%	72.9%
SI	KOHLER CORPORATION	35	14	60.0%	71.9%	77.3%
31895	AMERICAN INTERSTATE INS CO	11	5	54.5%	71.0%	75.8%
SI	UW-SYSTEM ADMINISTRATION	15	2	86.7%	69.2%	61.1%
21873	FIREMANS FUND INS CO	3	1	66.7%	69.2%	41.9%
10166	ACCIDENT FUND INS CO OF AMERIC	40	13	67.5%	66.7%	62.2%
SI	GEORGIA PACIFIC CORPORATION	0	0	0.0%	66.7%	22.2%
24767	ST PAUL FIRE & MARINE INS CO	19	9	52.6%	65.6%	64.1%
40967	ST PAUL FIRE & CASUALTY INS CO	8	2	75.0%	65.4%	57.4%
26425	WAUSAU GENERAL INS CO	9	4	55.6%	65.2%	66.7%
24228	PEKIN INSURANCE CO	3	3	0.0%	65.2%	66.1%
29459	TWIN CITY FIRE INS CO	22	7	68.2%	64.2%	62.9%
25887	UNITED STATES FIDELITY & GUARANT	17	7	58.8%	63.9%	49.1%
40142	AMERICAN ZURICH INS CO	5	1	80.0%	63.6%	67.4%

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SI	MILWAUKEE TRANSPORT SERVICES I	16	8	50.0%	62.2%	73.3%
13986	FRANKENMUTH MUTUAL INS CO	22	7	68.2%	61.9%	70.6%
39357	TRAVELERS INSURANCE CO THE	5	0	100.0%	61.5%	60.9%
19682	HARTFORD FIRE INSURANCE CO	5	3	40.0%	60.0%	71.4%
21237	CASUALTY RECIPROCAL EXCHANGE	1	0	100.0%	60.0%	80.0%
24678	ROYAL INDEMNITY CO	9	5	44.4%	59.4%	61.2%
19380	AMERICAN HOME ASSURANCE CO	40	15	62.5%	58.5%	59.3%
SI	COUNTY OF MILWAUKEE	19	7	63.2%	55.8%	51.2%
30104	HARTFORD UNDERWRITERS INS CO	13	7	46.2%	55.6%	56.5%
SI	TARGET CORP (STORES)	6	3	50.0%	55.6%	45.1%
20281	FEDERAL INSURANCE CO	9	6	33.3%	55.2%	58.2%
19429	INSURANCE COMPANY OF STATE OF	12	7	41.7%	54.1%	54.3%
19410	COMMERCE & INDUSTRY INS CO	22	8	63.6%	53.8%	56.4%
19305	ASSURANCE COMPANY OF AMER	2	1	50.0%	53.8%	51.6%
26956	WIS COUNTY MUTUAL INS CORP	9	4	55.6%	52.6%	62.3%
SI	COOPER POWER SYSTEMS INC	5	3	40.0%	50.0%	70.1%
19895	ATLANTIC MUTUAL INS CO	0	0	0.0%	50.0%	48.1%
SI	CITY OF MADISON	18	9	50.0%	47.2%	52.3%
20346	PACIFIC INDEMNITY CO	5	4	20.0%	44.4%	48.2%
SI	STORA ENSO NORTH AMERICA COR	9	8	11.1%	42.9%	51.2%
20486	TRANSCONTINENTAL INSURANCE C	7	4	42.9%	42.9%	69.5%
SI	WISCONSIN BELL INC	3	3	0.0%	37.5%	31.6%
Totals for Group:		764	243	68.2%	71.3%	69.3%

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Small Size Insurers (Less than 85 Claims per year)

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18023	STAR INSURANCE CO	0	0	0.0%	100.0%	100.0%
SI	COUNTY OF DODGE	3	1	66.7%	83.3%	95.5%
19950	WILSON MUTUAL INS CO	6	0	100.0%	100.0%	93.3%
13331	AMERICAN HARDWARE MUTUAL I	1	0	100.0%	100.0%	92.9%
SI	USF HOLLAND INC	5	0	100.0%	87.5%	90.9%
SI	KIMBERLY-CLARK CORPORATION	0	0	0.0%	84.6%	90.2%
SI	FEDERAL EXPRESS CORPORATION	1	0	100.0%	100.0%	88.3%
SI	TECUMSEH PRODUCTS COMPANY	6	0	100.0%	86.7%	87.5%
21261	ELECTRIC INSURANCE CO	2	0	100.0%	100.0%	87.5%
SI	COUNTY OF WINNEBAGO	1	1	0.0%	50.0%	86.7%
SI	COUNTY OF SHEBOYGAN	6	1	83.3%	88.2%	86.5%
26662	MILWAUKEE CASUALTY INSURANC	4	1	75.0%	88.9%	86.4%
11527	LEAGUE OF WIS MUNICIPALITIES MU	11	1	90.9%	92.0%	86.1%
SI	COUNTY OF WALWORTH	2	0	100.0%	90.0%	84.2%
SI	VOLLRATH COMPANY LLC	2	0	100.0%	85.7%	84.0%
SI	COUNTY OF DANE	5	2	60.0%	78.6%	82.8%
22489	HIGHLANDS INSURANCE CO	0	0	0.0%	0.0%	81.3%
SI	ILLINOIS TOOL WORKS INC	0	0	0.0%	100.0%	81.3%
SI	COUNTY OF ROCK	1	0	100.0%	81.3%	80.0%
11250	COMMUNITY INS CORP	1	0	100.0%	86.7%	79.2%
SI	COUNTY OF WASHINGTON	5	0	100.0%	81.3%	78.9%
25143	STATE FARM FIRE & CASUALTY CO	10	3	70.0%	68.8%	78.6%
20109	BITUMINOUS FIRE & MARINE INS CO	1	0	100.0%	75.0%	77.8%
SI	BENEVOLENT CORPORATION CEDA	0	0	0.0%	92.3%	77.6%
SI	CASE LLC	1	0	100.0%	100.0%	76.9%
15377	WESTERN NATIONAL MUTUAL INS C	4	1	75.0%	66.7%	76.7%
18767	CHURCH MUTUAL INSURANCE CO	2	0	100.0%	93.3%	75.6%
33588	FIRST LIBERTY INS CORP THE	7	0	100.0%	68.2%	75.0%
SI	LAND O LAKES INC	4	2	50.0%	62.5%	75.0%
36919	HAWKEYE SECURITY INS CO	4	1	75.0%	66.7%	72.7%
24880	FIRE & CASUALTY INS CO OF CT THE	0	0	0.0%	0.0%	72.7%
20508	VALLEY FORGE INS CO	30	11	63.3%	60.4%	72.0%
13714	PHARMACISTS MUTUAL INS CO	2	0	100.0%	62.5%	71.4%
11371	GREAT WEST CASUALTY CO	2	1	50.0%	71.4%	70.7%
SI	COUNTY OF JEFFERSON	4	1	75.0%	60.0%	70.6%
22292	HANOVER INSURANCE CO THE	2	0	100.0%	100.0%	70.6%
SI	DEPT OF TRANSPORTATION	3	0	100.0%	87.5%	70.0%
SI	COUNTY OF OUTAGAMIE	3	1	66.7%	50.0%	68.8%
12262	PENN MFRS ASSOCIATION INS CO	3	2	33.3%	50.0%	68.8%
11118	FEDERATED RURAL ELECTRIC INS C	3	2	33.3%	25.0%	68.4%
SI	MARTEN TRANSPORT LTD	7	4	42.9%	61.9%	68.1%
19356	MARYLAND CASUALTY CO	5	0	100.0%	78.6%	67.9%
21113	UNITED STATES FIRE INS CO	4	0	100.0%	88.9%	67.4%
23434	MIDDLESEX INSURANCE CO	4	0	100.0%	75.0%	66.7%
SI	HARNISCHFEGER CORPORATION	3	1	66.7%	75.0%	66.7%
SI	J C PENNEY CORPORATION INC	3	1	66.7%	76.9%	66.7%
26247	AMERICAN GUARANTEE & LIABIL	2	0	100.0%	80.0%	66.7%
21857	AMERICAN INSURANCE CO THE	2	1	50.0%	50.0%	66.7%
19038	TRAVELERS CASUALTY & SURETY C	9	2	77.8%	70.6%	65.9%

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SI	COUNTY OF LA CROSSE	0	0	0.0%	66.7%	65.4%
SI	KWIK TRIP INC	4	0	100.0%	85.7%	63.9%
21865	ASSOCIATED INDEMNITY CORP	9	4	55.6%	68.8%	60.9%
10804	CONTINENTAL WESTERN INS CO	9	6	33.3%	45.5%	60.0%
14265	INDIANA LUMBERMENS MUTUAL IN	2	0	100.0%	77.8%	60.0%
25615	CHARTER OAK FIRE INS CO	1	0	100.0%	100.0%	60.0%
21105	NORTH RIVER INS CO THE	0	0	0.0%	0.0%	60.0%
33006	AMERICAN PHYSICIANS ASSURANC	1	0	100.0%	50.0%	58.3%
14117	GRINNELL MUT REINSUR CO	1	1	0.0%	50.0%	57.9%
SI	DELPHI CORPORATION	2	0	100.0%	100.0%	57.1%
28665	CINCINNATI CASUALTY CO THE	1	1	0.0%	20.0%	56.3%
SI	DEERE & COMPANY	12	4	66.7%	54.5%	56.1%
SI	JOURNAL SENTINEL INC	3	3	0.0%	57.1%	55.6%
13439	PARTNERS MUTUAL INS CO	2	0	100.0%	71.4%	55.2%
20427	AMERICAN CASUALTY CO OF READI	5	2	60.0%	50.0%	55.0%
14176	HASTINGS MUTUAL INS CO	8	2	75.0%	52.6%	54.5%
23280	CINCINNATI INDEMNITY CO	0	0	0.0%	0.0%	54.5%
43575	INDEMNITY INSURANCE CO OF NORT	22	10	54.5%	49.0%	53.8%
13838	FARMLAND MUTUAL INS CO	1	1	0.0%	33.3%	53.3%
SI	ALLEN-BRADLEY COMPANY LLC	1	1	0.0%	40.0%	52.4%
37273	FIREMANS FUND INS CO OF WI	0	0	0.0%	66.7%	52.4%
34207	WESTPORT INSURANCE CORPORATIO	5	2	60.0%	50.0%	50.0%
19704	AMERICAN STATES INS CO	1	1	0.0%	0.0%	50.0%
23108	LUMBERMEN'S UNDERWRITING AL	1	1	0.0%	0.0%	50.0%
SI	WISCONSIN PUBLIC SERVICE CORP	0	0	0.0%	0.0%	50.0%
22667	ACE AMERICAN INSURANCE CO	38	19	50.0%	53.2%	48.4%
21180	SENTRY SELECT	6	2	66.7%	63.6%	45.8%
SI	RIPON FOODS INC	0	0	0.0%	40.0%	45.5%
SI	WISCONSIN ELECTRIC POWER COMP	5	2	60.0%	53.8%	45.0%
29424	HARTFORD CASUALTY INS CO	2	2	0.0%	33.3%	45.0%
25658	TRAVELERS INDEMNITY COMPANY T	1	0	100.0%	100.0%	44.4%
24775	ST PAUL GUARDIAN INS CO	0	0	0.0%	66.7%	44.4%
20397	VIGILANT INSURANCE CO	1	1	0.0%	0.0%	42.1%
10502	MERIDIAN CITIZENS MUTUAL INSU	0	0	0.0%	0.0%	41.7%
24112	WESTFIELD INSURANCE CO	0	0	0.0%	0.0%	40.9%
SI	EMERSON ELECTRIC COMPANY	5	3	40.0%	40.0%	36.4%
SI	INTERNATIONAL PAPER COMPANY	3	0	100.0%	55.6%	35.5%
21881	NATIONAL SURETY CORP	1	1	0.0%	50.0%	33.3%
SI	KOHL'S FOOD STORES INC	0	0	0.0%	0.0%	33.3%
20621	ONEBEACON AMERICA INSURANCE C	0	0	0.0%	0.0%	33.3%
27855	ZURICH AMERICAN INS OF IL	0	0	0.0%	0.0%	31.3%
23787	NATIONWIDE MUTUAL INS CO	5	4	20.0%	21.4%	29.6%
24732	PENNSYLVANIA GENERAL INSURAN	0	0	0.0%	0.0%	28.6%
SI	JEWEL FOOD STORES INC	4	3	25.0%	37.5%	23.5%
SI	PARKER-HANNIFIN CORPORATION	3	3	0.0%	14.3%	22.2%
SI	COLUMBIA-ST MARY'S INC	5	4	20.0%	30.0%	20.0%
SI	KMART CORPORATION	0	0	0.0%	0.0%	15.4%
SI	GREDE FOUNDRIES INC	0	0	0.0%	0.0%	14.3%
24074	OHIO CASUALTY INS CO	2	1	50.0%	50.0%	9.5%

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22217	GULF INSURANCE CO	0	0	0.0%	0.0%	0.0%
Totals for Group:		358	125	65.1%	66.1%	64.9%